

FESTIVE WINDOW COMPETITION 2019

TERMS AND CONDITIONS

STANDARD TERMS

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

WHO CAN ENTER

2. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions.
3. Employees (and their immediate families) of Whitehorse City Council are ineligible to enter.

WHEN TO ENTER

4. The competition commences on Monday 25 November 2019 at 12:01am (AEDT) and concludes on Tuesday 24 December 2019 at 11:59pm (AEDT).
5. Entrants are able to submit more than one entry. Each entry must be of a different festive window.

HOW TO ENTER

6. To enter, entrants must complete the following steps during the competition period:
 - a) **Download** - If not an existing user, download the free Snap Send Solve app from the App Store or Google Play
 - b) **Explore** - Find a festive window shopfront display located in the City of Whitehorse
 - c) **Start** - Open the app and start a new report
 - d) **Snap** - Take a snap of the festive window from the outside or upload from your camera roll
 - e) **Confirm location** - Confirm your location using GPS
 - f) **Choose an incident** - Select the incident type 'Whitehorse Festive Window Competition'
 - g) **Send** - Send your report
7. Only photos taken within the municipality of the City of Whitehorse are eligible for entry. The City of Whitehorse consists of the following suburbs:

◦ Balwyn North (part only)	◦ Forest Hill
◦ Blackburn	◦ Mitcham
◦ Blackburn North	◦ Mont Albert
◦ Blackburn South	◦ Mont Albert North
◦ Box Hill	◦ Nunawading
◦ Box Hill North	◦ Surrey Hills (part only)
◦ Box Hill South	◦ Vermont
◦ Burwood (part only)	◦ Vermont South
◦ Burwood East	

PRIZES

8. There are 10 individual prizes on offer.
10 x \$100.00 The Perfect Gift Card (GST inc)
Gift cards are subject to terms and conditions -see <https://theperfectgiftcard.com.au/terms-conditions>
TOTAL PRIZE POOL is valued at \$1,000 (AUD)
9. The prizes are not transferable, exchangeable, refundable or redeemable for cash.

HOW TO WIN

10. Each entrant who has entered the competition over the competition period in accordance with clause 2 to 9 will be placed in the draw to win. The prize draw will take place at Whitehorse City Council, 379 Whitehorse Road, Nunawading on Tuesday 7 January 2020 at 10:30am (AEDT). Ten (10) winners will be selected by a random computer generated draw in accordance with these Terms and Conditions.

11. Winners will be contacted by email (and by phone if number provided) within three (3) business days of the draw.
12. Winners will need to supply their full name and suburb upon request.
13. The Promoter will publish winning participants first name and suburb across its media/communication platforms at its discretion.
14. Prizes must be claimed in person at 379 Whitehorse Road, Nunawading 3131 (Photo ID required) by 31 March 2020 or will be forfeited.
15. The Promoter's announcement/decision is final and no correspondence will be entered into.

NO LIABILITY

16. The Promoter reserves the right at any time to disqualify any individual or business who the Promoter reasonably believes has breached any of the terms and conditions or engaged in unlawful or improper conduct aimed at jeopardising the fair and proper conduct of the competition.
17. Entrants consent to the Promoter using their submitted entry photos, in any media platform for an unlimited period without remuneration for the purpose of:
 - promoting the competition (including any outcome)
 - future promotion of any Council programs.
18. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law
 - a) to disqualify any entrant; or
 - b) to modify, suspend, terminate or cancel the promotion, as appropriate.
19. Whitehorse City Council, associated agencies and companies will take no responsibility for late, lost or misdirected entries, or for prizes damaged or lost in transit.
20. Any cost associated with accessing the Snap Send Solve app is the entrant's responsibility and is dependent on the Internet service provider used.
21. Whitehorse City Council, associated agencies and companies will not be liable for any misadventure, accident, injury, loss (including but not limited to consequential loss) or claim that may occur:
 - a) during the draw;
 - b) as a consequence of late, lost or misdirected entries;
 - c) due to the publication of any material, including any statements made by any Councillor, staff member, journalist, other entrants or any other person;
 - d) arising from or related to any problem or technical malfunction of any telephone network or lines or mobile communications network related to or resulting from participation in this promotion;
 - e) during the use of the prizes;
 - f) due to circumstances outside the Promoters' reasonable control.
22. Whitehorse City Council and their affiliates, assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of, entries, and reserves the right to take any action that may be available.
23. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees").

PROMOTER'S DETAILS

24. The Promoter is Whitehorse City Council, 397 Whitehorse Road, Nunawading 3131.
25. The Promoter collects personal information in order to conduct the promotion. Entry is conditional on providing this information. Your contact details are kept private and only used for the purpose of contacting you, should you be a winner in this competition.