'All sorts' Op- Shop (est. 2016)

#### Where did the idea for your business come from?

The dream to open an Op-Shop was birthed from our church community to provide a place for low cost goods with hospitality and the love of God for people in our community.

#### Why do you love operating in Mitcham?

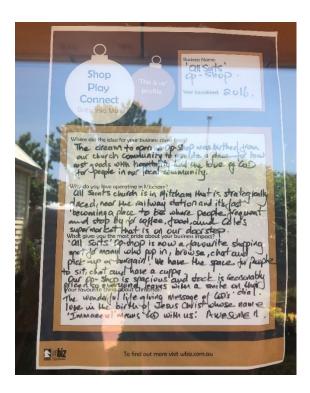
All Saints church is in Mitcham that is strategically places near the railway station and it's fast coming becoming a place to be where people frequent and stop by for a coffee, food and Coles supermarket that is on our doorstep.

#### What gives you the most pride about your business impact?

'All Sorts' Op-shop is now a favourite shopping spot for many who pop in, browse, chat and pickup a bargain! We have the space for people to sit, chat and have a cuppa. Our Op-shop is spacious and stock is reasonably priced so that everyone leaves with a smile on their dial.

#### Your favourite thing about Christmas?

The wonderful life giving message to God's love in the birth of Jesus Christ whose name "Immanuel" means 'God with us'.





Aroma at Britannia (est. 2019)

#### Where did the idea for your business come from?

With over 12 years' experience in hospitality and my passion for coffee, I decided to create my own business that delivers excellent coffee and the ultimate café experience.

#### Why do you love operating in Mitcham?

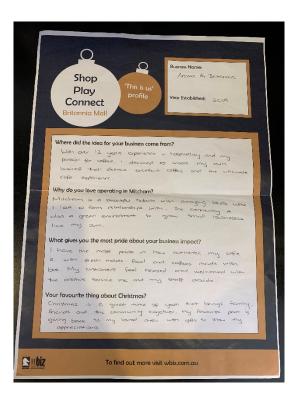
Mitcham is a beautiful suburb with amazing locals who I love to form relationships with. The community is also a great environment to grow small business like my own.

#### What gives you the most pride about your business impact?

I have the most pride in how authentic my café is, with fresh made food and coffees made with love. My customers feel relaxed and welcomed with the positive service me and my staff provide.

#### Your favourite thing about Christmas?

Christmas is a great time of year that brings family, friends and the community together. My favourite part is giving back to my loved ones with gifts to show my appreciations.





Big Swing Golf – Mitcham (est. 2017)

#### Where did the idea for your business come from?

Our business is franchised and part of the overall Big Swing Golf Banner. We are one of 10 venues in Victoria.

The business is a great additional to our Drummond Golf retail side and provides patrons with an entertaining way to explore golf and a fund venue to be in with friends.

#### Why do you love operating in Mitcham?

We love our customer base and the friendly regulars that we always see. We love the diversity of Mitcham and how many good places there are to shop, grab a coffee, enjoy a meal or have a drink with friends.

#### What gives you the most pride about your business impact?

The most pride comes from seeing a wide range of patrons using our venue and golfing simulators. It is an easy and fun way to enjoy the game of golf so we see all ability levels from all ages.

#### Your favourite thing about Christmas?

Being able to share some food, drinks and have a laugh with some great people.





Dodam MS (AUST) Trust (Year Est – not provided)

## Where did the idea for your business come from?

Health is your greatest wealth

## Why do you love operating in Mitcham?

The best place to visit

## What gives you the most pride about your business impact?

Chiropractic, Low Frequency, Massage, Acupressure, Cupping.

## Your favourite thing about Christmas?

**DODAM Healthy products** 





Forager's Drop

#### Where did the idea for your business come from?

A pathological dislike of all pokies venues and the utter void of any quality, comfy, relaxed venues in the area, I was tired of having to go to the city for decent beverages and felt that others would feel the same way.

#### Why do you love operating in Mitcham?

The community feel in Mitcham is awesome, people band together to support others, I live locally (Ringwood) so the proximity to home/work also means I don't have to go to the city, I very much like that.

#### What gives you the most pride about your business impact?

The growth of the community that has developed here is nothing short of amazing, they are so welcoming to new people and generally inclusive to all, they have all become very firm friends and watching that evolve has given me an immense amount of pride. I've often said, I only put the place here, it's the people that make it what it is and that is a wonderful thing

#### Your favourite thing about Christmas?

Glazed ham, kiddies opening all their presents... Naa mostly the ham.



Jacqueline Coffee and Pastries (est .2003)

## Where did the idea for your business come from?

Food and friendship are an important part of our lives and we wanted to share this with others.

## Why do you love operating in Mitcham?

The people of course! They make Mitcham liveable and loveable.

### What gives you the most pride about your business impact?

The relaxed way our regulars have become friends, sharing a laugh together.

#### Your favourite thing about Christmas?

Family: giving thanks and thinking of others especially these less fortunate.





Sapporo Japanese Restaurant (est 2009)

#### Where did the idea for your business come from?

The idea was conceived when we had noticed the previous restaurant being sold and such a window of opportunity to become a local business owner was one simply not to let go. We WILL forever cherish this opportunity.

#### Why do you love operating in Mitcham?

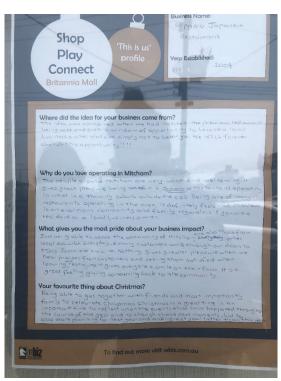
The people around Mitcham are very warm and welcoming. It gives great pleasure being a Japanese restaurant operating in what is a thriving suburb outside the CBD. Being one of many restaurants operating in the area, it definitely feels that Mitcham is an enormous community and family regardless if you are a local business owner.

#### What gives you the most pride about your business impact?

Just being able to serve the community of Mitcham and also those from other local suburbs. Everyday, many customers walk through our doors to enjoy Japanese cuisine. Nothing gives greater pleasure when we hear praises from customers and seeing them satisfied when leaving the restaurant gives everyone a smile on their faces. It is a great feeling giving something back to the community.

#### Your favourite thing about Christmas?

Being able to get together with friends and most importantly family to celebrate Christmas. Christmas is a great time, is an important time to reflect upon the events that have happened throughout the course of the year and to cherish those past moments, but to also start planning for next year and making next year better than this year.





Total Wellness Thai Massage (est. 2010)

#### Where did the idea for your business come from?

We saw the opportunity to bring a bit of Thai culture to Mitcham through Thai massage.

#### Why do you love operating in Mitcham?

The customers are very loyal which has allowed us to have strong and lasting business. Their referrals are our business.

#### What gives you the most pride about your business impact?

We conduct our business to make a positive impact in our customer's wellbeing. When they comment "Best massage they ever had".

#### Your favourite thing about Christmas?

A time of giving and celebrating.



